

CITY OF SANTA CLARITA

SUMMER 2013

19TH ANNUAL RIVER RALLY

September 21, 2013

Come help clean a portion of the Santa Clara River, the longest free-flowing river and one of the last two natural river systems remaining in Southern California. Be a part of the solution for a better environment by helping to preserve the river's natural beauty and variety of wildlife. To date, thousands of volunteers have collected more than 377,000 pounds of trash and debris from the Santa Clara River and its tributaries!



This is an excellent volunteer opportunity for scout troops, youth groups, and the entire family! The River Rally also hosts Environmental Expo, with more than 20 vendors, where volunteers learn about recycling, air quality, pollution prevention, water quality, open space preservation, wildlife conservation, and much more!

Participants will be provided gloves, collection bags, and refreshments. Volunteers should wear sturdy shoes (NO SANDALS), appropriate clothing for walking in the riverbed, sunscreen, and a hat. Carpooling, walking, or biking are highly encouraged as parking space is limited. Volunteers are required to register in advance. Contact the River Rally Hotline at (661) 284-1415 or visit GreenSantaClarita.com for more information.

WASTE MANAGEMENT SHOUT OUT!

John "Ricky" Glover has worked as a commercial driver for Waste Management for more than 15 years. Throughout his years of service, he has always prided himself on customer service. Recently, however, he has something else to be proud of. Glover's eldest daughter, Candice, 23, won the 12th season of American Idol! During the course of the show, Waste Management employees began a nation-wide campaign in support of Candice and her family.

Congrats to Candice! And thanks to those who showed their support!



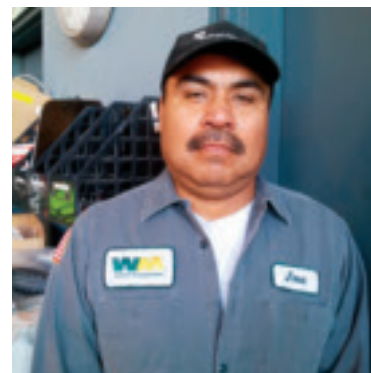
WASTE MANAGEMENT EMPLOYEE SPOTLIGHT

At Waste Management, we're not only proud of our high service standards and proven safety track record, but also our community commitment that's unmatched in the industry. That's because our employees live and work here and are active, contributing community members.

Coco Rodriguez has served this community as an employee with Waste Management for 30 years. He has proven to be a professional driver with an excellent safety record. His positive attitude has made him a favorite amongst local residents. Coco is proud to both live and work in the City of Santa Clarita!

Waste Management cares about Santa Clarita. If you have any service questions or concerns, please contact Customer Service at (661) 259-2398.

Thank you for allowing us the opportunity to serve you!



Printed on Recycled Paper



SERVICE GUIDELINES

Service

Residents should place all carts out at the curb by 6:00 AM on your scheduled collection day. Carts should be placed three feet apart and three feet away from any obstruction, with the lid opening facing the street.

Filled carts must weigh less than 250 pounds, and should be loosely packed to ensure easy emptying.

If your cart is overweight, your driver will attempt to service it and notify you by leaving an “Important Notice” tag attached to your cart. If we are not able to service your cart, it will be tagged as overweight.

Do not place rocks, concrete, dirt, hazardous waste or electronic waste in any of your carts.

Trash

Place trash in your 96-gallon BLUE container. Additional carts are available for a monthly fee.

Recycling

Place recycling in GRAY cart with the GREEN lid. Additional carts are available at no cost.

Greenwaste

Place greenwaste in your GRAY cart. Additional carts are available at no cost.

Bulky Item Pick-Ups

Waste Management will pick up your bulky items from the curb, at no additional cost. This includes furniture, refrigerators, TVs, monitors and other appliances. Contact customer service at least 48 hours in advance of your regular pick-up day to schedule. Customers are allowed four bulky item pick-ups per year, with a limit of three bulky items per pick-up.

Additionally, bulky items can be dropped off at no charge at the Waste Management Yard, at 25772 Springbrook Road, Monday–Friday from 8 AM–5 PM.



SHARPS Home Delivery

Safely dispose of needles, lancets and other sharps from your home. Contact customer service for your free container, delivered directly to your house. Simply fill the kit and mail back using the pre-paid postage label. A second kit is available with a \$5 co-pay. Seniors receive two free and an additional container with a \$5 co-pay. Additional containers are available at full price of the container. Limit one kit at a time.



Manure Recycling

Waste Management will provide unlimited greenwaste carts for the collection of horse manure upon request. If you need a larger bin for horse manure, please contact customer service for pricing.

Extra Bags

Up to eight times a year, Waste Management will pick up three extra bags from the curb at no additional cost. The extra pick-ups must be scheduled at least 24 hours in advance by contacting customer service.

Holiday Tree Recycling

Waste Management provides free holiday tree recycling services starting December 26th through the second Saturday in January.

Holidays

Trash will not be collected on the holidays below. For the remainder of the week following a holiday, collection will be pushed back one day. If the holiday falls on a Saturday or Sunday, collection will not be affected.

HOLIDAY	DATE
Memorial Day (Monday)	May 27, 2013
Independence Day (Thursday)	July 4, 2013
Labor Day (Monday)	September 2, 2013
Thanksgiving (Thursday)	November 28, 2013
Christmas Day (Wednesday)	December 25, 2013
New Year's Day (Wednesday)	January 1, 2014

CUSTOMER SERVICE INFORMATION

Phone - (661) 259-2398 Web - KeepingSCVClean.com

CITY'S "GREEN" INFORMATION

Web - GreenSantaClarita.com



SUPER-SAVER PROGRAM

City of Santa Clarita residents can sign up for the “Super Saver” recycling program. We understand many of you are “Super Recyclers” and no longer require the large trash cart at your homes.

*Have you
signed up to be
a Super Saver
yet?*



Upon customer request, Waste Management will provide eligible customers with a 35-gallon “Super Saver” cart, in place of your 96-gallon cart. The “Super Saver” rate is 20 percent less than standard trash service. Customers who opt for this service will have the small “Super Saver” cart delivered and must return their larger trash cart. Ideal candidates for the “Super Saver” program only fill their current 96-gallon trash cart about 1/3 full on a weekly basis.

Contact Waste Management at **(661) 259-2398** or visit KeepingSCVClean.com to start Super Saving and Super Recycling today!

SAFE DRUG/SHARPS DROP-OFF

The Los Angeles County Sheriff’s Department, in conjunction with the Los Angeles County Departments of Public Health and Public Works present the “Safe Drug Drop-Off” Program. The program provides an opportunity for residents to safely and anonymously surrender any unused or expired prescriptions, over the counter medications, “SHARPS” (needles), or any other controlled substances. No questions asked!

Drop your items off at the Santa Clarita Sheriff Station, located at 23740 W. Magic Mountain Pkwy., Santa Clarita 91355.



HOUSEHOLD HAZARDOUS WASTE (HHW) AND E-WASTE DISPOSAL

These items can be dropped off at the next Los Angeles County HHW/E-Waste Collection Event for FREE. Check out the Los Angeles County website, 888CleanLA.com or call 1(888) CLEAN LA for additional information. Or take items to the closest permanent site at:

The S.A.F.E. Collection Center
11025 Randall Street
Sun Valley, CA 91352

The center is open Saturdays and Sundays from 9AM to 3PM. Please call to verify current hours of operation 1-800-988-6942.

DISCOUNT INFORMATION:

Senior Discount- 20 percent off for Senior Citizen and low-income customers who are either 60 years of age or older and considered to be the head of the household, or qualify for and receive lifeline telephone service.

Bulk Billing- Customers in a mobile home park, condominium or home owners association can receive an 8 percent discount on all units when billed together, except for the first unit billed.

Greenwaste Discount- \$2.00 per month discount for customers who do not have a greenwaste cart. A greenwaste exemption must be approved by the City in advance.

Annual Discount- Residential customers who pay for 11 months of service in advance will receive the 12th month of service for free.

Super Saver Discount- 20 percent off for eligible customers who opt for a smaller 35-gallon trash cart. See above for more details.

Contact WASTE MANAGEMENT Customer Service for Discount Eligibility at (661) 259-2398



WASTE MANAGEMENT REMINDS YOU TO RECYCLE!

Paper Products

- Newspaper
- Mixed color paper
- White paper
- Cardboard
- Junk mail
- Magazines
- Telephone books
- Paper bags
- Cereal & food boxes
- Egg cartons

Glass Products

- Clear, brown & green glass
- Food & beverage containers

Metal Products

- Aluminum cans
- Steel cans
- Tin cans
- Food cans
- Empty aerosol cans
- Pipe tins

Plastic Products

- Bottles & containers
- Plastic milk containers
- Plastic bags
- Detergent containers
- Plastic Packaging



CARBON CORNER

A Compact Fluorescent Bulb (CFL) uses up to 75 percent less energy than an incandescent light bulb and lasts up to 10 times longer!

Because CFL bulbs contain a small amount of mercury, CFL's require special disposal and are not allowed in your regular trash! Never burn, crush, or break bulbs. Please check GreenSantaClarita.com for proper disposal methods, or drop them off at the following locations.

Drop Off Locations:

Home Depot—28033 Newhall Ranch Rd.
Home Depot—20642 Golden Triangle Rd.
Lowes—26415 Bouquet Canyon Rd.



PREVENT SCAVENGING IN YOUR NEIGHBORHOOD

Removing recyclable materials from Waste Management containers, also known as scavenging, is against the law and puts the community at risk.

Not only is scavenging a form of theft that can negatively impact the City's trash rates, it also puts residents at risk for identity theft, since personal information is often placed in the recycling cart.

Here are simple steps to prevent scavenging and the risk of identity theft:

1. Place carts out in the morning on your pickup day, instead of the night before.
2. Shred personal documents before recycling.
3. Communicate with your neighbors regularly and organize a neighborhood meeting to discuss safety issues and security in your community.
4. Report suspicious people or vehicles in your neighborhood.
5. If you see someone going through containers, do not approach the person; instead, report immediately to the Santa Clarita Sheriff Station at (661) 255-1121.

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